

# Building Capacity Enhancing Wellbeing

Family Support Program  
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With support from the NC Department of Health and Human Services,  
NC Division of Social Services



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SCHOOL OF SOCIAL WORK

## OUR MISSION

**The mission of the Family Support Program is to promote and provide support for families with children who have special needs**

## OUR VALUES

**Respect for Families and Individuals with Disabilities –**

We value and promote inclusion, accessibility, diversity, family leadership, self-determination, and the use of People First Language

**Integrity** – We work responsibly, respectfully, and ethically on behalf of families, funders, and partners

**Innovative Leadership** – We promote innovations to effect positive change in services and systems that improve outcomes for families with children who have special needs

**Engagement** – We work collaboratively with families, advocates, providers, communities, and policymakers to develop and sustain effective services and supports

## OUR SERVICES

**Information and Referral** to link families, caregivers, and providers to information about disabilities and diagnoses; parent-to-parent and other peer support; local, state, and national resources at *ACCESS FAMILY SUPPORT* ([fsp.unc.edu](http://fsp.unc.edu) and 800.852.0042)

**Education and Training** in the field of family support and disability informed by best practice including workshops, professional development, and leadership opportunities for parents, caregivers, students, employees, and providers

**Model Program Development and Implementation** to demonstrate and disseminate advances in evidence-based approaches in family support

**Consultation and Technical Assistance** to organizations that work with families with children who have special needs and Family Support Network™ of North Carolina affiliates

**Research and Program Evaluation** to expand the evidence base for effective ways to support families

**Policy Development** to promote a comprehensive, integrated system of services and supports for families with children who have special needs

*Serving families and providers since 1985*